ANNUAL REPORT: FY18

BRYAN+COLLEGE STATION PUBLIC LIBRARY SYSTEM

Vision Statement:
To engage, enlighten, empower, and inform life-long learners in the Brazos Valley

YOUTH SERVICES
292 storytimes
13,836 storytime attendees
250 special programs
19,694 special program attendees

ADULT SERVICES
30,915 reference interviews
192 programs for adults
3,232 program attendees

CIRCULATION
922,589 items checked out
392,642 visitors
4,878 new library patrons registered
7,556 hours open to the public

TECHNOLOGY & TECHNICAL SERVICES
102,669 digital downloads
17,967 items added to the collections
22 new public computers installed

OUTREACH & VOLUNTEERS
8,013.25 total hours (3.85 FTE) of volunteer work, a dollar equivalent of $197,446.

VISIT THE LIBRARY’S WEBSITE AT BCSLIBRARY.ORG
292 STORYTIME SESSIONS

292 sessions dedicated to early literacy, with 19 off site at the Lincoln Recreation Center and Lick Creek Park due to Ringer Library construction.

15% INCREASE IN TEEN ATTENDANCE PER PROGRAM

1,614 teens attended 73 programs at the Clara B. Mounce and Larry J. Ringer Library branches.

19,694 SPECIAL PROGRAM ATTENDEES

Special programs are open to the entire community and attendance peaks from June through August with the Summer Reading Program.

2,569 CHILDREN REACHED ON SCHOOL VISITS

The Youth Services Librarians visit area schools every year to tell students and teachers about the library’s services, and every summer information is sent home to parents about programs to keep kids busy during the break.

17,096 REFERENCE INTERACTIONS

In addition to hosting popular programs and visiting schools, Youth Services Librarians fielded 17,096 reference interactions, helping children, teens, and parents navigate the library.

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ADULT SERVICES

30,915 REFERENCE INTERVIEWS TOTAL
Individual reference interviews may be upwards of 30 minutes, depending on the subject, including: computer assistance, reader’s advisory, and whatever else a patron can think of.

10 REFERENCE INTERVIEWS EVERY HOUR
In June 2018, library staff held, on average, 10 reference interviews every hour that the 3 branches were open.

192 PROGRAMS FOR ADULTS
3,232 adults attended programs designed for their education, enrichment, and entertainment.

ENGLISH CONVERSATION SKILLS
337 patrons practiced English conversation skills in FY18 to improve their language and confidence when interacting with fellow residents, organizations, and local businesses.

5 BOOK CLUBS
Adult Reference Librarians host 5 book clubs every month: the Library Reading Group, the Afternoon Book Club, Full STEAM Ahead, and the new Mystery and Classics book club

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CIRCULATION

392,642 VISITORS
The Carnegie History Center had a 70.9% increase in visitors, and the Larry J. Ringer Library’s door count only fell by 4.7% with the 5 months of active construction on site in FY18.

922,589 CHECK-OUTS
June 2018 was the busiest month with 92,268 check-outs—an average of 185 circulations per hour at Ringer and 180 per hour at Mounce.

64,091 IN-HOUSE USES
In-house tracks usage of library items on site but not checked out, accessible to all patrons regardless of borrowing privileges, and including rare and historical items.

615 MEETING ROOM RESERVATIONS
615 community organizations met in our meeting rooms, 728 patrons reserved study rooms at the Ringer Library: from February to April 2018 the AARP had exclusive use of the study rooms for tax preparation assistance.

632 INTER-LIBRARY LOANS
As patron awareness of this service rises, more requests for books and movies are fulfilled from libraries outside the system, and resources lent in kind.

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22 NEW PUBLIC COMPUTERS
College Station IT installed 22 new computers for the public to engage in workforce development, research, online education programs, and other computing needs -- computers at the Mounce Library will be replaced in FY19.

43,306 COMPUTER SESSIONS
Public computers help citizens to apply for jobs, participate in online degree and certification programs, and stay in touch with personal and professional networks.

102,669 DIGITAL DOWNLOADS
Digital downloads include ebook, eaudiobook, emagazine checkouts, and online journal and database article access.

834 EBOOKS & EAUDIOBOOKS ADDED
The Library System added 834 new ebook and eaudiobook titles in FY18, accessible to every patron on multiple platforms and countless devices, 24/7.

15,967 NEW PHYSICAL ITEMS ADDED
In addition to digital resources, the technical services department cataloged and processed 15,967 new books, DVDs, and periodicals for public use.

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OUTREACH & VOLUNTEERS

3,750+ TEEN VOLUNTEER HOURS
Teens donated more than 3,750 hours to the Ringer Library to help with storytimes, crafts, Summer Reading Program events, and more.

1 FTE OF ADULT VOLUNTEER HOURS
Adults donated more than 2,080 hours of their time to assist the Library staff with displays, shelving, English instruction, and packing for the construction closure.

124 COMPUTER CLASSES
Adult volunteers provided 124 computer classes to 480 patrons who needed help with everything from basic operation to complex Excel formulas.

TEEN JOB SKILLS TRAINING PROGRAM
For the past four summers, teens have helped run the Summer Reading Program sign-up desk at the Larry J. Ringer branch while receiving career education and guidance. In FY18, 36 teens volunteered hours totaling nearly 1 FTE, or 2,063 hours.

PARTNERSHIPS FOR PROGRAMS AND SERVICES
In FY18, the Bryan + College Station Public Library System partnered with a wide range of organizations including Texas A&M University, the Bush Presidential Library and Museum, NaNoWriMo, local authors, and fellow Parks and Recreation Facilities.

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